



# INTRODUCTION OF THE UK TEAM AND UK REGION OVERVIEW



UNIBAIL-RODAMCO-WESTFIELD



# AGENDA

**1**

UK REGION  
OVERVIEW



**2**

POSITIONING OF  
LONDON ASSETS



**3**

STANDING ASSETS  
OVERVIEW



# UK REGION OVERVIEW

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# UK team

Michel Dessolain  
COO Europe  
UK MD



## Leasing

Keith Mabbett



## Operations

Jakub Skwarlo



## Finance

Jonathan Hodes



## Commercial Partnerships

Paul Buttigieg



## Development

Keith Whitmore



## Human Resources

Una O'Reilly





**URW STRONG FUNDAMENTALS**

**IN A CHALLENGING  
UK MARKET**



# URW strong fundamentals



## Top 2 Shopping Centres destinations in the UK<sup>(1)</sup>

- > Westfield London #1 in the UK
- > Westfield Stratford City #2 in the UK



## Best locations

- > West: catchment area of 11.9 Mn (Westfield London)<sup>(2)</sup>
- > East: catchment area of 8.1 Mn (Westfield Stratford City)<sup>(2)</sup>



## High sales & productivity

- > £2.2 Bn sales recorded in 2018, +2.8% vs. 2017
- > £10.3 k per sqm generated on average <sup>(3)</sup>



## Strong leasing

- > Flagship and First to Market
- > 166 new contracts in 2018



## Regeneration is a catalyst for growth

- > £30.0 Bn invested in the London Borough of Newham and London Borough of Hammersmith & Fulham

(1) UK Shopping Centre Rankings - CACI ranking based on an attractiveness score matrix

(2) Catchment population includes "Beyond" area

(3) Average for small units (units less than 500 sqm)



# Overview of the UK & London market



Unemployment

3.8%<sup>(1)</sup>

Economy

2<sup>nd</sup> in Europe<sup>(2)</sup>

GDP  
per capita

\$39.6 K<sup>(3)</sup>

Disposable  
income per  
household

£39.0 K



Unemployment

4.4%<sup>(1)</sup>

A World City

31.2 Mn  
tourists<sup>(4)</sup>

GDP  
per Capita

\$65.8 K<sup>(3)</sup>

Disposable  
income per  
household

£44.0 K<sup>(5)</sup>

(1) DATA London.Gov, Unemployment as at end of March 2019

(2) Eurostat 2017, % Share in EU GDP

(3) OECD, GDP per Capita

(4) 2017 London & Partners Tourism Report; Overnight Visits including Domestic and International

(5) UNXSBRP, The Development of London's Economy

# UK retail market challenges

**BREXIT**

**CONSUMER  
CONFIDENCE**

**ONLINE**

**BUSINESS RATES**

**STORE CLOSURES/CVA**





# CVAs and administrations: Limited URW impact

Annualised impact = 2.1% of total NRI<sup>(1)</sup>

## CVAs

**21 stores** (14 retailers) with annual potential MGR exposure of **£6.7 Mn**

of which:

- » **11 stores** (8 retailers) in top category with **no MGR Impact**
- » **10 stores** (6 retailers) with negative MGR impact of **£2.2 Mn**

## Administrations

**16 stores** (12 retailers) in admin with annual potential MGR exposure of **£1.6 Mn**

of which:

- » **5 stores** (4 retailers) with **no MGR impact**
- » **11 stores** (8 retailers) with negative MGR impact of **£1.2 Mn**

## Mitigation

Anticipating CVAs



Re-letting flexibility



Repurposing space

(1) Percentage of UK NRI excluding Croydon; all figures reflect URW share

# Dealing with vacancy



Total occupancy<sup>(1)</sup>  
**87.3%**



Phase 2 occupancy **~91%**



Main challenge  
=  
**Backfill of phase 1**



Total occupancy<sup>(1)</sup>  
**94.1%**



**30%** of the vacant units, HoT signed<sup>(2)</sup>



Opportunity to **relocate**  
and **expand** the **high performers**

## Mitigation

### » LEASING - LEASING - LEASING

- New retail categories
- Extension of existing tenants
- International brand platform to attract new overseas retailers

### » REPURPOSING SPACE

(1) Occupancy (financial) = 100% - EPRA vacancy  
(2) HoT = Head of Terms, including HoT signed occupancy increases to 95.9%

# URW positioning in the retail landscape

## Retail market challenges:

Shopping Centre  
Footfall Decrease

Physical  
Retail

Geopolitical  
Uncertainty

Decreasing  
Sales

Online  
Sales

## Our answers:

URW  
footfall  
increases

URW assets:  
Home  
of Flagship  
Stores

URW assets:  
Gateway  
for first  
to market  
brands

URW sales  
growth

Retail mix shift  
Digitalisation  
Multi-channel  
Strategy



**ENHANCING THE GREATEST FLAGSHIP DESTINATIONS**



# URW Value Creation Model



# POSITIONING OF LONDON ASSETS

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# The best connected assets in London



# Highly connected in the West...

4 Underground stations



3 Tube lines



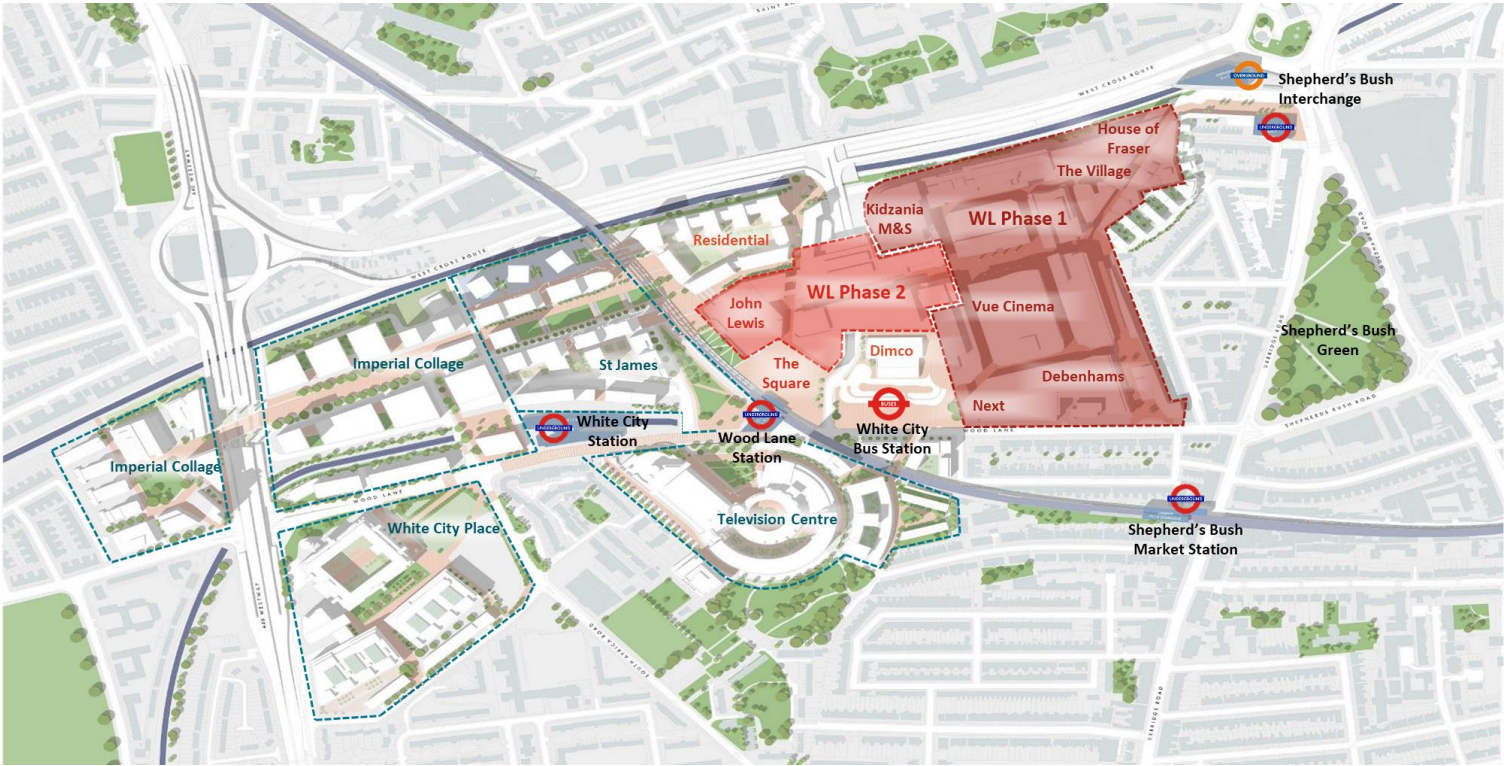
1 Overground station



16 Bus lines



5,200 Car Park spaces



**10 minutes**  
from the west end

**10 minutes**  
from Victoria  
(Gatwick Express)

**10 minutes**  
from Paddington  
(Heathrow Express)

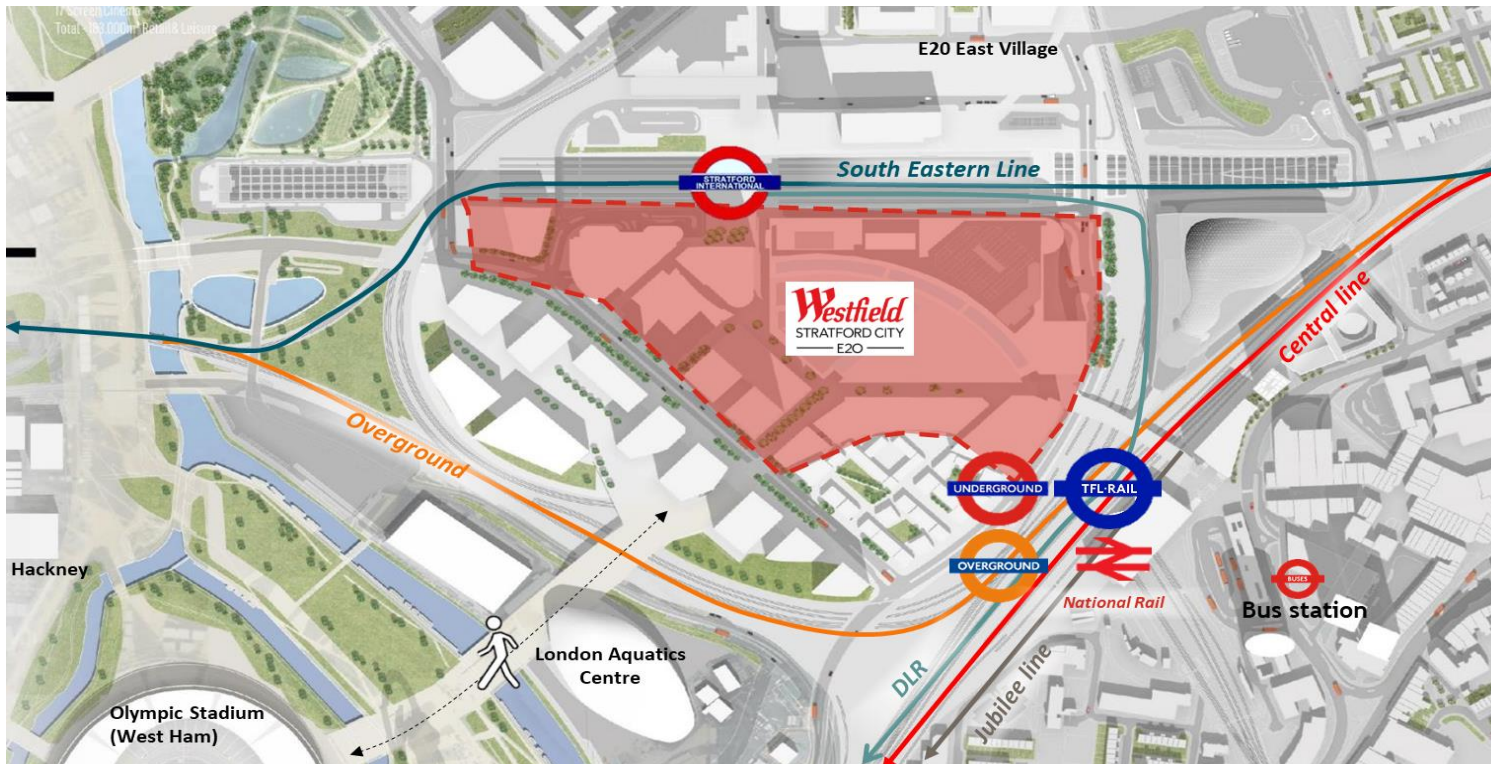
**66%**  
of visitors arrive  
by public transport

- WL Phase 1
- WL Phase 2
- Overground

- White City area
- Underground
- Bus

# ... and highly connected in the East

2 Underground stations >> 2 Tube lines >> 1 Overground Station & 1 DLR Station >> TFL Rail/ Crossrail >> 18 Bus lines >> National Rail >> 4,700 Car Park spaces



**20 minutes**  
from the west end

**7 minutes**  
from Kings Cross

**13 minutes**  
from Canary Wharf

**72%**  
of visitors arrive  
by public transport

- WSC standing asset
- Public transport
- Overground
- Underground
- Bus
- TFL Rail / Crossrail
- National Rail



# STANDING ASSETS OVERVIEW WESTFIELD LONDON

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# Westfield London - A unique shopping, leisure and tourist destination



**Westfield**  
LONDON

## Main characteristics

**249,000**  
sqm GLA

**399**  
Number of units<sup>(1)</sup>

**5,200**  
Parking spaces

## Operational KPIs<sup>(2)</sup>

**£1.1 Bn**  
Total Sales

**30.2 Mn**  
Footfall

**3.3 Mn**  
Total Trade Area  
population

**No 1**  
Ranked CACI UK Shopping  
Centre

**£9,870/sqm**  
Sales, small units<sup>(3)</sup>

- (1) Excluding Kiosks
- (2) Figures as at end of December 2018
- (3) <500 sqm, incl. VAT

# Phase 2 overview



A range of iconic new retailers and leisure operators opened as a part of the expansion

**£600 Mn**  
expansion

**76,000 sqm GLA**

**100**  
New Shops

**950**  
Additional Car Spaces



**22,000 sqm**

PRIMARK®

**8,200 sqm**

Puttshack

**1,800 sqm**

Ichiba

**1,600 sqm**

#MHOME

**600 sqm**



**1,600 sqm**



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# Reinforcing the attractiveness by introducing new anchors



**March 2018:**

The most experiential and service-led John Lewis shop to date



# Reinforcing the attractiveness by introducing new anchors



**June 2018:**  
Opening of Primark

# Reinforcing the attractiveness by introducing new anchors



**June 2018:**  
Largest Japanese  
Marketplace in Europe

Ichiba

# Reinforcing the attractiveness by developing the latest concepts

**22 retailers** transferred from Phase 1 to Phase 2



From: **460 sqm**  
To: **1,508 sqm**



From: **3,876 sqm**  
To: **5,963 sqm**



From: **1,554 sqm**  
To: **1,898 sqm**

# Reinforcing experience with new sectors

HOME



NATUZZI  
ITALIA

TEMPUR

HEAL'S

RAFT

BoConcept

habitat

west elm

dfs



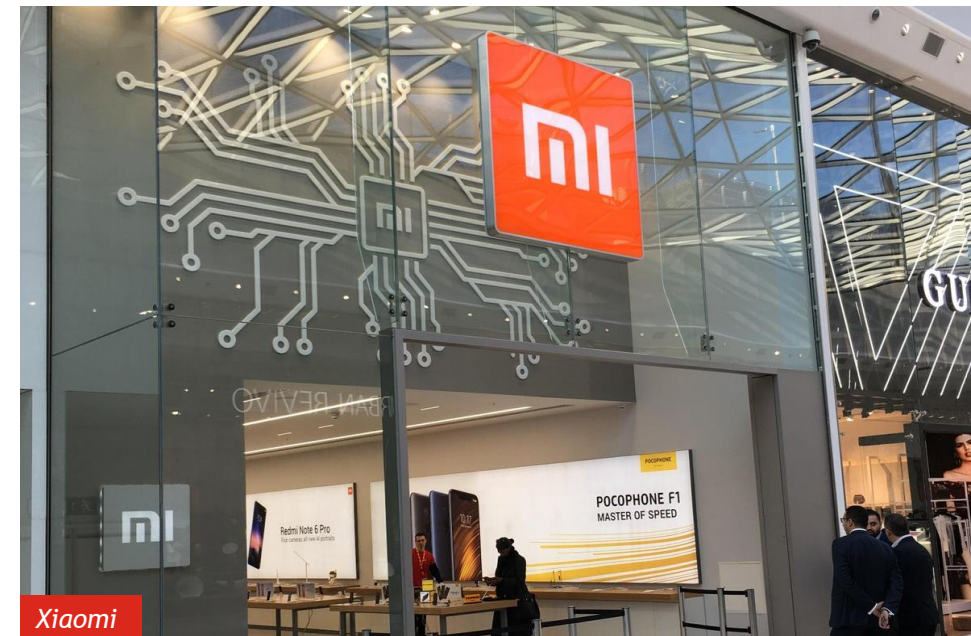
# Reinforcing experience with new sectors

## LEISURE & ENTERTAINMENT



# Reinforcing the experience with new sectors

TECHNOLOGY



# Outstanding design



# New openings continue in 2019



**February 2019:**  
2.5 times larger than previous unit  
From: **248 sqm**  
To: **743 sqm**



**April 2019:**  
flagship store

# Leasing activity remains robust during 2019

## Deals signed in 2019

### New leases



Abercrombie & Fitch



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### Rent reviews & renewals



mothercare



# Successful Commercial Partnerships strategy



Pan-N-Ice at Westfield London



Westfield Summer Campaign sponsored by SEAT



Outdoor screen at Westfield London (2018)

The best  
**ASSETS**



The best  
**BRAND**



The best  
**PARTNERS**



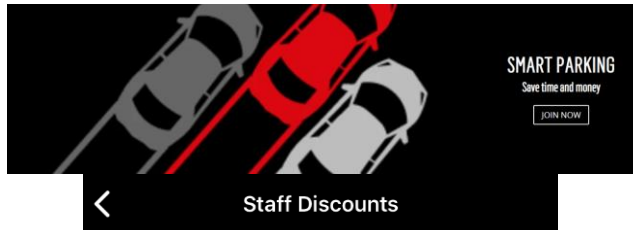
The best  
**COMMERCIAL PARTNERSHIPS**

**BRAND EXPERIENCE**  
Raising awareness of our assets as places for compelling brand/consumer engagement spaces

**RETAIL**  
Delivering mid-mall retail solutions and enhancing the retail mix by deploying temporary kiosks, pop-ups, seasonal markets

**MEDIAS**  
**JCDecaux**

# Physical in the age of Digital



VIP offers



Headspace 1 Month Free Trial



Optical Express Offer



Avis Offer



iBrow & Beauty Free Threading Offer



Stuart Weitzman Offer



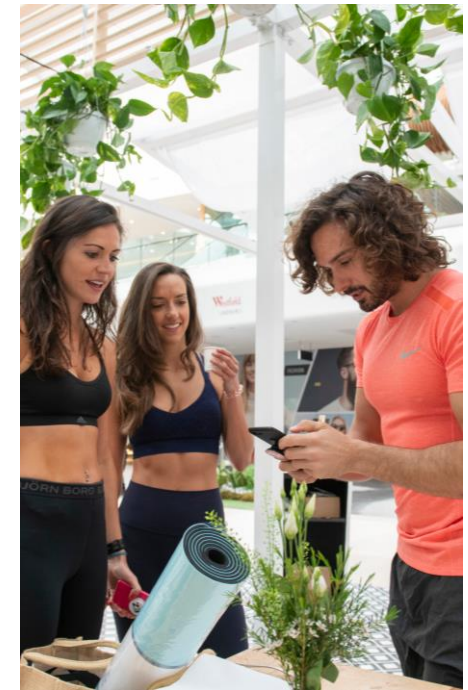
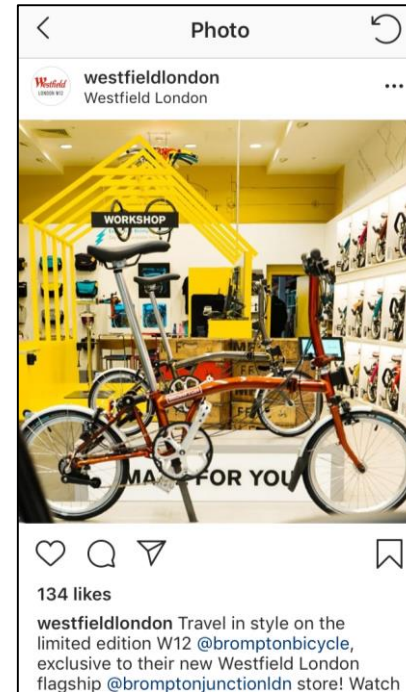
Firstlight Offer



Therapie Clinic Offer



Puttshack Free Mini Golf



# Outstanding events





# WHAT'S COMING UP

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# Reinforcing the dining experience through Food Court refurbishment



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Opening  
**October 2019**

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**16 new**  
dining concepts

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Increased seating capacity  
**from 900 to 1,234**

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**New outstanding**  
design

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Preletting percentage  
**90%**

# Reinforcing the destination with an events venue



Opening

**February 2020**

**Unique event location**  
in White City

**3,130 sqm**

converted into entertainment  
facility

**Revitalisation**  
of a historic landmark

Capacity

**3,000 people**

Lease signed with

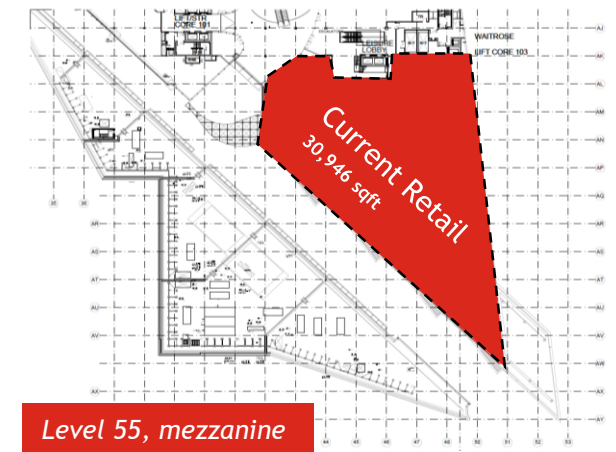
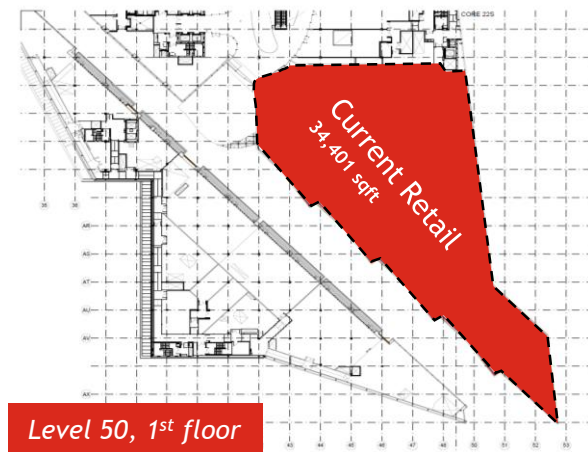
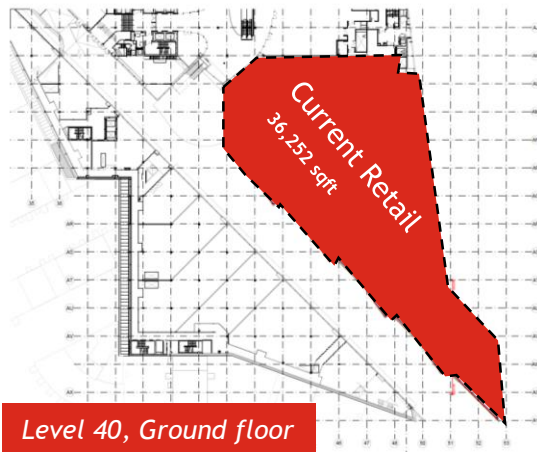
**Broadwicklive**



# Proactive management of Department Stores

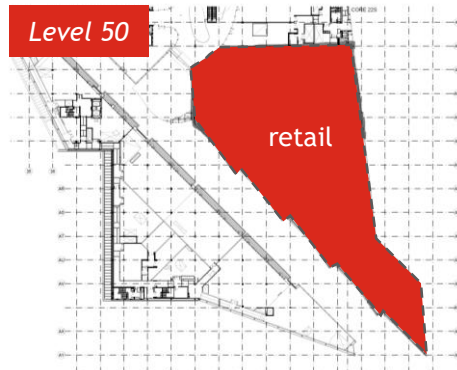
URW has exposure to large retail units and is evaluating a range of options in case of vacancy

## Case Study - Current situation (Retail Only)



# Proactive management of Department Stores

## Option 1 • new high-end department store



Retail rent  
per sqm  
**Same as current**

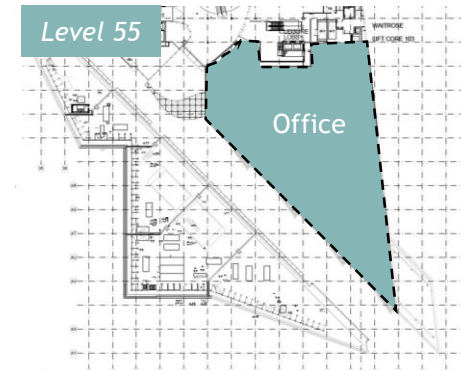
# Proactive management of Department Stores

Option 2 • mix of retail (lvl 40 & 50) and offices (lvl 55)

Office Space



Retail rent  
per sqm  
**Same as current**

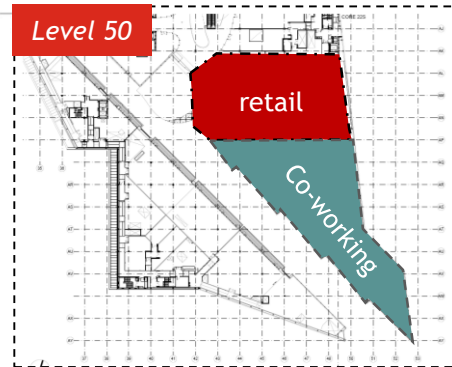
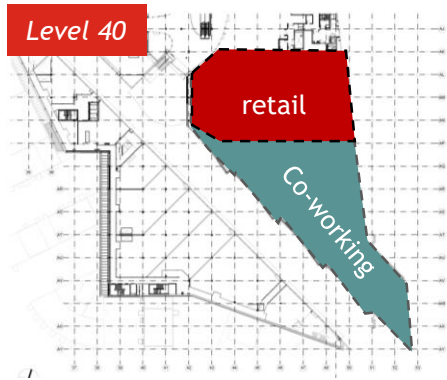


Office rent  
per sqm  
**60% to 80%  
higher**



# Proactive management of Department Stores

Option 3 • mix of co-working and retail (lvl 40 & 50) and offices (lvl 55)



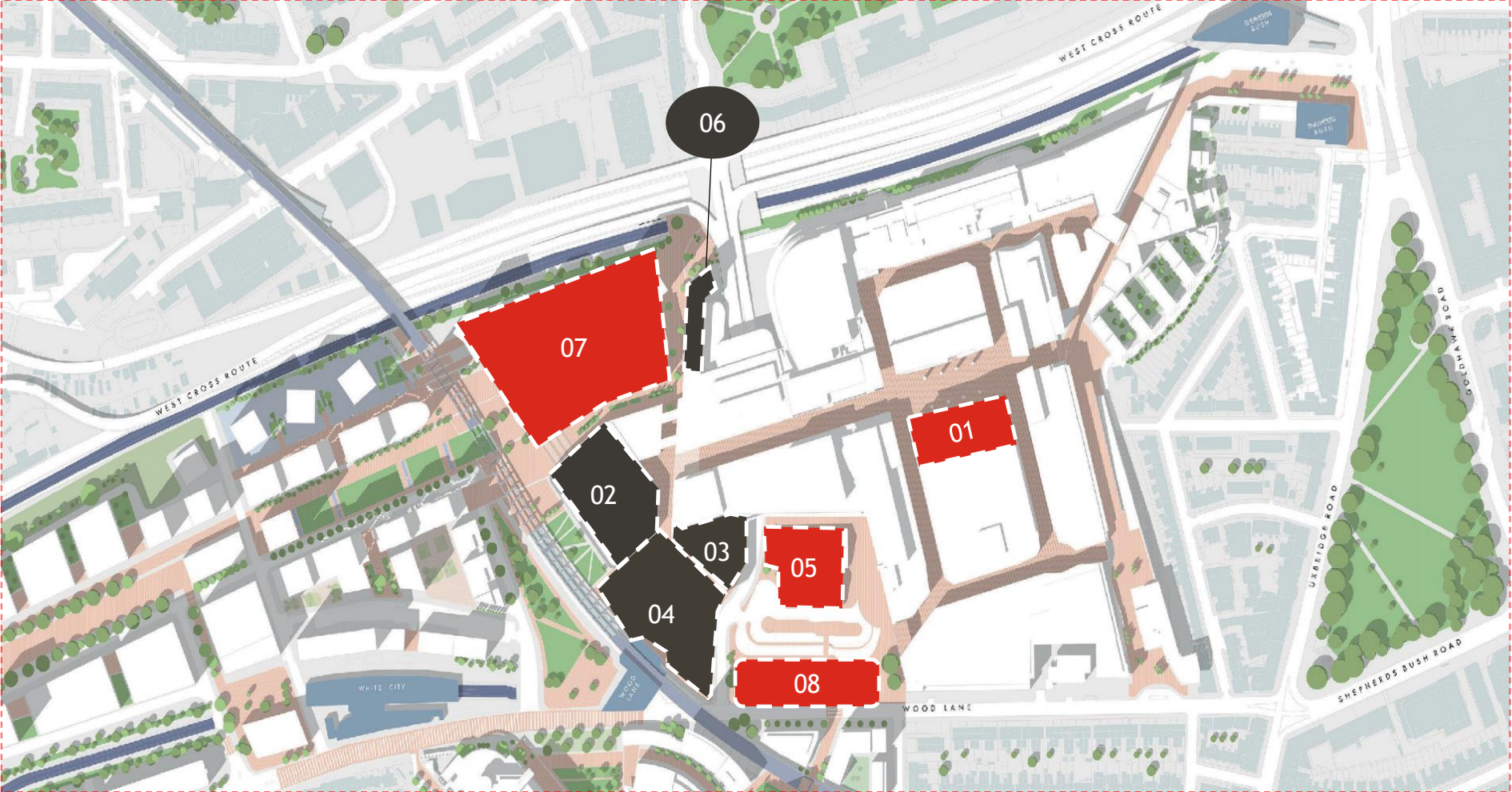
Coworking rent  
per sqm  
**100% to 130%**  
**higher**



Office rent  
per sqm  
**60% to 80%**  
**higher**



# Westfield London - Densification (URW)

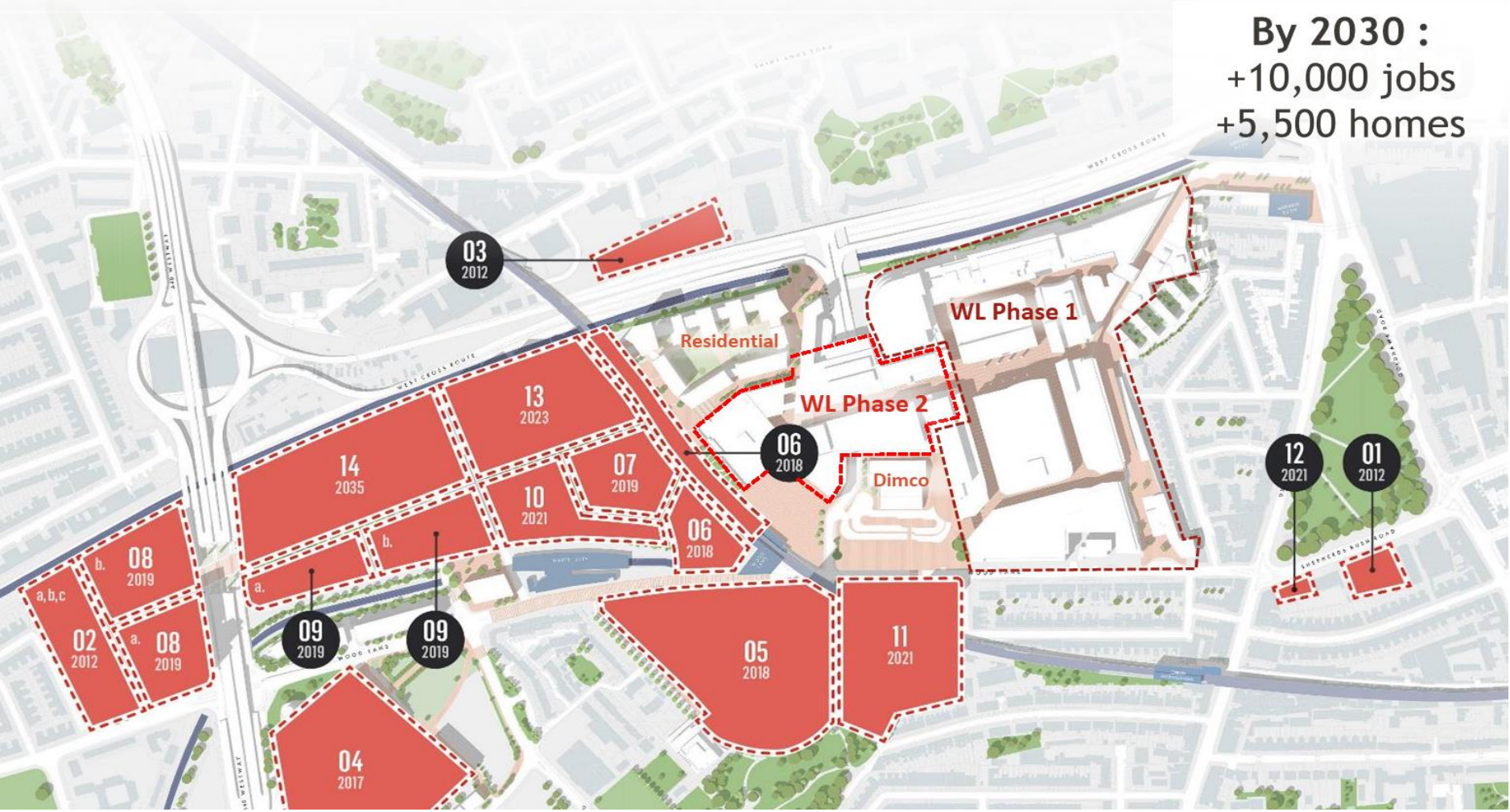


- 01** Food Court Refurbishment
- 02** John Lewis
- 03** Phase 2 Retail/ Office/Leisure
- 04** Westfield Square
- 05** Dimco
- 06** Block K affordable residential
- 07** Block C residential
- 08** Bus Station

Completed projects  
 Projects in pipeline



# Westfield London - Densification (non URW)



**By 2030 :**  
 +10,000 jobs  
 +5,500 homes

- 2012 | 01 Dorsett Hotel - 2012
- 2012 | 02 Imperial College Phase 1, a, b, c
- 2012 | 03 Monsoon Estate
- 2018 | 04 Whitecity Media Village
- 2018 | 05 Television Centre Phase 1
- 2018 | 06 LUL Arches
- 2019 | 07 St James Phase 1
- 2019 | 08 Imperial College Phase 2, a, b
- 2019 | 09 Imperial College Phase 3, a, b
- 2021 | 10 St James Phase 2
- 2021 | 11 Television Centre Phase 2
- 2021 | 12 Hoxton Hotel
- 2023 | 13 St James Phase 3
- 2035 | 14 Imperial College Phase 4

# Westfield London - Densification



# WESTFIELD STRATFORD CITY

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# Westfield Stratford City - Unparalleled Shopping Destination



**Westfield**  
STRATFORD CITY

## Main characteristics

**181,020**  
sqm GLA

**301**  
Number of units<sup>(1)</sup>

**4,700**  
Parking spaces

## Operational KPIs<sup>(2)</sup>

**£1.1 Bn**  
Total Sales

**51.4 Mn**  
Footfall

**5.3 Mn**  
Total Trade Area  
population

**No 2**  
Ranked CACI UK Shopping  
Centre

**£10,773/sqm**  
Sales/small units<sup>(3)</sup>

- (1) Excluding Kiosks
- (2) Figures as at end of December 2018
- (3) <500 sqm, incl. VAT

# Recent store extensions



# Recent Openings



# Leasing activity remains strong since beginning of 2019

## Deals signed in 2019

### New leases

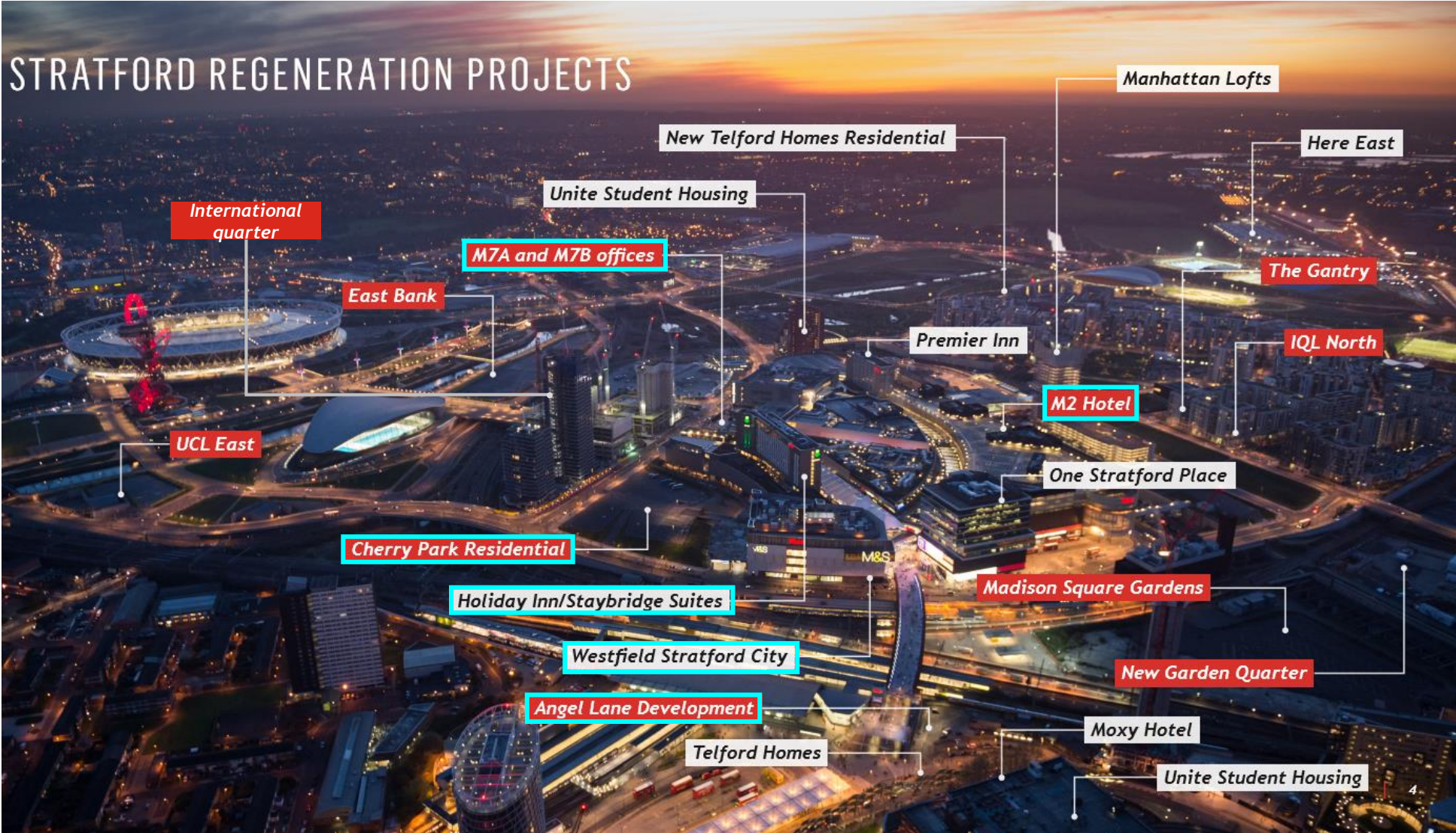


### Rent reviews & renewals



(1) All deals signed in 2019

# Westfield Stratford City - Densification



- Delivered projects
- Projects in pipeline
- Delivered by URW
- URW projects





# Westfield Stratford City - Densification



# Madison Square Gardens

- › Land sold to Madison Square Garden: 2017
- › Submitted planning: March 2019
- › Concert venue capacity: 21,500
- › Expected delivery: 2023
- › URW will benefit from footfall



# Our key take-aways

## Short term issues....

- » Vacancy
- » CVAs
- » Brexit

## .... But long-term strength

- » Top 2 assets in the UK, in London postcodes
- » “Must be” location for new market entries
- » Strong benefit of densification

THANK YOU

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[urw.com](http://urw.com)